# The working capital - how to optimize it?

The improvement of your cash requires that you work on your WKR

## TRAINING OBJECTIVES

Understand the main tools to improve the working capital requirement so as to set up an action plan to reduce it.

# **SCHEDULE**

The working capital requirement:

- Definitions and calculation
- Links between WKR cash and profit and loss

The customers: main drivers:

- The opening of the account : negotiate payment tools and duration
- The customer credit: define the credit limit and insurance policy
- The invoicing: Take care of the quality of the documents!
- The recovery
  - ♦ Before and after due date (differences and goals)
  - ♦ The recovery tools (Excel, specialised software)
  - ♦ The legal action
- The disputes:
  - ♦ Why and how to deal with disputes ?
  - Use disputes to improve customer satisfaction and quality

The suppliers, to optimize but not only:

- Set up a strategy according to supplier's type
- Define a policy as to sub-contracting and buying
- The buying process: how to set it up?
- Negotiate the terms and conditions of payment
- The reverse factoring

The inventories, a close management is an absolute need:

- How to evaluate the inventories?
- The setting up of an efficient management: tool, process, inventory
- The minimum stock and stock shortage

The KPI:

- DSO, DPO, DIO: how to calculate and understand them
- Set up a reporting

### SKILLS TARGETED

- To master the techniques and tools to optimise the WKR
- To know the actions' tools for the various part of the WKR



REF: TR007

**DURATION:** 

1 day

TRAINER:



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Chief Financial Officer,

Operational advising in

finance to businesses

#### **TARGETED PUBLIC:**

- Managers
- CFO
- Controllers

#### **CONDITIONS:**

 To master the basics of finance